

Received 22/11

From the Office of the Chief Superintendent
Southern Queensland Correctional Centre
Telephone: (07) 5466 6888
Facsimile: (07) 5466 6889



18 November 2022

Case Number: 355

Ms Nadine DE BRUYN (E83830)
Residential Unit 21A
C/-Southern Queensland Correctional Centre
Locked Bag 1008
Gatton QLD 4343

Dear Ms De Bruyn,

I refer to your correspondence received 16 August 2022 requesting copies of your Case Notes from 12 September 2022 to today's date.


Please find attached copies of Case Note pages as per your request.

The total cost of photocopying these pages will be deducted from your Trust Account as per your 'Trust Account Expenditure Request'. Details are as follows:

7 pages @ 10 cents per page = a total deduction amount of \$0.70

I trust this information has been of assistance.

Yours sincerely


Tamara Bambrick
Chief Superintendent
Southern Queensland Correctional Centre

cc Trust accounts



Offender Case File

Offender Name: DE BRUYN, NADINE
ID: E83830
DOB: 6 Dec 1974
Location: Southern Queensland Correctional Centre

Case Notes

Events from: 12 Sep 22 **to:** 18 Nov 22

Date	Comment
12/09/2022	Prisoner De BRUYN is currently employed in education and appears to be attending all of her scheduled shifts. She interacts well with staff as well as the prisoner population in general. Her cell is maintained to a good standard with no issues identified at this time.
17/09/2022	Prisoner DE BRUYN is currently being managed as an Elevated Baseline Prisoner. She is currently employed in Education, adhering to her schedule as required. She appears to have a select social network and is often seen socialising with select peers. Prisoner DE BRUYN generally polite and appropriate when interacting with staff, occasionally engaging in casual conversation. This prisoner has an acceptable cell and personal hygiene standard. Prisoner DE BRUYN has not expressed any known issues or concerns at this time.
19/09/2022	Prisoner DE BRUYN is currently employed as a Tutor in Education and attends to her schedule as required. Prisoner DE BRUYN attends Education on a regular basis for activities. Her interaction with staff is appropriate. She interacts with a select few of her peers. She maintains her cell and personal hygiene to an acceptable standard. She conducts cell based hobbies on a regular basis and also makes beanies to donate.
20/09/2022	In response to PRF dated 7.09.2022 Ms De Bruyn was given 2 x print outs for each (3) of her art pieces that were sent away for the art exhibition.
23/09/2022	Prisoner has been granted a extension for legal library laptop by MoD until 20.10.2022. Form 130 of approval in attachments
24/09/2022	Prisoner DE BRUYN is currently being managed as an Elevated Baseline Prisoner. She is currently employed in Education, adhering to her schedule as required. She appears to have a select social network and is often seen socialising with select peers. Prisoner DE BRUYN generally polite and appropriate when interacting with staff, occasionally engaging in casual conversation. This prisoner has an acceptable cell and personal hygiene standard. Prisoner DE BRUYN has not expressed any known issues or concerns at this time.
26/09/2022	Prisoner DE BRUYN is generally appropriate when interacting with staff. She appears to have a wide social network, interacting with peers appropriately. Prisoner entered the office on this date extremely escalated stating that she has 'had enough' referring to her unit and the other prisoners that have moved in. Prisoner DE BRUYN stated that she is 'sick of the junkie kind of people that are moved in to her unit and that she is sick of racism from other prisoners. Prisoner stated that she would 'take this issue to the Ombudsman' and wants ' to be moved in to a quiet unit where she is not subjected to cursing'. Prisoner DE DRUYN is aware that she is in prison and she cannot dictate who moves in to her unit.
27/09/2022	Prisoner De Bruyn was attempted to be seen in Residential for the purpose of providing her an outcome response for her application to become a Peer Support Worker. Prisoner De Bruyn did not attend movement control after initially being called. After



Date	Comment
	<p>being called via the intercom on a second occasion she was observed to walk out of her unit, make eye contact with the author and then attend her cluster officer station instead of attending movement control. The author waited approximately 5 minutes before attending the officer's station to attempt to engage with her. Prisoner De Bruyn was heightened, her rate of speech was fast in pace and loud in tone. She was not engaging with the author coherently; rather she was preoccupied with her assumptions that she was being assessed via the at-risk process, that she wasn't receiving enough psychological support and that the author had previously victimised her through responding to a notification of concern that had been raised on her. It was explained to prisoner De Bruyn that none of her concerns were present and that instead information was attempted to be provided to her. Prisoner De Bruyn shifted somewhat to a more belligerent type of engagement with the author and demanded that the supervisor be present for this interaction. The author declined this suggestion, advising that this was not a mandatory notification and that it could be provided via the internal mail. Prisoner De Bruyn advised that she wished to withdraw her application from the Peer Support Worker program. The interaction was then ceased because of prisoner De Bruyn's presentation. She was removed from the Peer Support Worker program employment waitlist.</p>
29/09/2022	<p>In response to Course List Request Form prisoner DE BRUYN has been waitlisted for the below courses:</p> <p>PUP Program (ADA) Busy Ability Pre-Employment Licence</p>
01/10/2022	<p>Employment report completed.</p>
02/10/2022	<p>Prisoner DE BRUYN was employed as a Tutor in Education however did state she had resigned from that position. Her interaction with staff is appropriate. She interacts with a select few of her peers. She maintains her cell and personal hygiene to a high standard standard. She conducts cell based hobbies on a regular basis. Prisoner DE BRUYN has appeared somewhat disgruntled over the weekend.</p>
03/10/2022	<p>Prisoner DE BRUYN is generally appropriate when interacting with staff, however was recently casenoted regarding her negative interactions on the 27th of September. She appears to have a select social network and is often seen interacting with peers often in an appropriate manner. She was employed in Education, however has recently quit . She maintains an acceptable standard of cell/personal hygiene</p>
03/10/2022	<p>Case note audit conducted by Supervisor, criteria for content and frequency met.</p>
08/10/2022	<p>The last Elevated Baseline Risk case note it has been stated that Prisoner DE BRUYN had resigned her position of Tutor. Seem's she has resigned her position, but still is assisting painting in the the Safety Unit on weekends. Her interaction with staff is appropriate, but rarely converses with this author this is same for the prisoners with in Residential she only ineracts with a select few. She maintains her cell and personal hygiene to a high standard standard. She conducts cell based hobbies on a regular basis.</p>
10/10/2022	<p>This prisoner is currently employed as a student. This prisoner is also doing art work in the safety unit. This prisoner only approaches staff on a need to know basis. This prisoner socialises with a select few. This prisoner has acceptable cell and personal hygiene standard. This prisoner has been compliant and polite this week.</p>
12/10/2022	<p>Prisoner DE BRUYN has been doorlisted to attend LNA on Friday 14.10.2022 at Education.</p>
12/10/2022	<p>Ms Nadine DE BRUYN was spoken with in the Safety Unit interview room for the purpose of EBLR Case Management. Ms DE BRUYN was working in M2 for the purpose of painting a mural on the unit's wall and prior to the interview was</p>



Date	Comment
	<p>observed to be engaging well in this activity with one of her peers. Present at the interview along with the author was Provisional Psychologist CF who led the engagement. Ms DE BRUYN presented to the interview willingly, dressed in prison issued clothing, wearing a head scarf; nil overt hygiene deficits noted. Speech and eye contact was appropriate. She was oriented to person place and time and overall mental status was unremarkable.</p> <p>Case managers introduced themselves to Ms DE BRUYN, explained the reason for the interview and change in EBLR case managers. She was cooperative and engaged openly with both attendees. Initially she expressed frustrations regarding previous engagements with psychologists, being placed on observations and lack of attendance during critical risk periods. She further expressed a preference that she did not want to engage in the EBLR process due to it having negative impacts on her, her belief she is coping well without case management, and confident she would seek assistance if needed. Despite this, she agreed to continue engagement with her newly allocated case managers, with a future goal of building rapport and good therapeutic relationship and being removed from EBLR case management when appropriate. Ms DE BRUYN was future focused towards her artwork and completing the mural in M2. She denied any current concerns requiring attention at this time.</p> <p>Provisional Psychologist SQCC</p>
15/10/2022	<p>The last Elevated Baseline Risk case note it has been stated that Prisoner DE BRUYN had resigned her position of Tutor. Seem's she has resigned her position, but still is assisting painting in the the Safety Unit on weekends.</p> <p>Her interaction with staff is appropriate, but rarely converses with this author this is same for the prisoners with in Residential she only ineracts with a select few. She maintains her cell and personal hygiene to a high standard standard. She conducts cell based hobbies on a regular basis.</p>
17/10/2022	<p>Prisoner DE BRUYN interacts with staff in an appropriate and polite manner, occassionally engaging in conversation. She appears to have a select social network and is often seen socialising with peers. She maintains an acceptable standard of both cell and personal hygiene. Nil known issues or concerns at this time</p>
17/10/2022	<p>Ms De Bruyn was seen at Res interview room on today's date for the purpose of notifications. SMS SR and CC BWH were in attendance.</p> <p>Ms De Bruyn was informed that she is due for Mental Health Tribunal Review, and completed a form to attend this review. She indicated that she was stressed on Friday when she received the ticket to see SMS on today's date, however reported that this news was a relief and denied any other concerns.</p> <p>Ms De-Bruyn was polite throughout. Nil concerns identified.</p>
17/10/2022	<p>Prisoner DU BRUYN was seen in Residential Interview Room with a member of Offender Development present as per Notification Protocol. Mental health Review Tribunal correspondence dated 14.10.2022 advising Prisoner that a Mental Health hearing will be taking place on 04.11.2022 and inviting Prisoner DU BRUYN to attend. Contents of the letter were thoroughly explained to the Prisoner. Prisoner OQILAT declined attendance. Signed Attendance Form uploaded to general attachments and emailed to MHRT with a copy forwarded to Prisoner via internal post.</p>
20/10/2022	<p>NEGATIVE CASE NOTE:</p> <p>20 Nov 2022 1145 hours;</p> <p>At approximately 1145 hours whilst preparing to return prisoners back to their unit for muster, Prisoner DE BRUYN was on the landing of R 23D, for reason unknown to</p>



Date	Comment
	<p>this author decided to verbally abuse him, stating " if I was doing my job, she wouldn't have to do what she was doing"</p> <p>Prisoner DE BRUYN once back in her unit then commenced brining up old information you won't protect us, by stating " you never said anything when they called me a fucking rag ahead."</p> <p>I tried to ignore abuse and walk out.</p> <p>Later in the afternoon through CTV footage it was discovered Prisoner DE BRUYN was at R23D as one of her friends has an altercation with another prisoner within R23D.</p> <p>Prisoner DE BRUYN has poor coping skills, she is very happy to blame anybody other owning up to her own responsibility. As being a friend she should not allowed her friend be in that situation from the start.</p>
21/10/2022	<p>Prisoner DE BRUYN is no longer a tutor advised by thie prisoner. She currently employed as a painter in the safety unit area, painting murals on the walls. She interacts with a select few of her peers. Her cell and hygiene is at accept standard, she completes hobbies in her cell.</p> <p>20 Nov 2022 1145 hours;</p> <p>At approximately 1145 hours whilst preparing to return prisoners back to their unit for muster, Prisoner DE BRUYN was on the landing of R 23D, for reason unknown to this author decided to verbally abuse him, stating " if I was doing my job, she wouldn't have to do what she was doing"</p> <p>Prisoner DE BRUYN once back in her unit then commenced brining up old information you won't protect us, by stating " you never said anything when they called me a fucken rag ahead."</p> <p>I tried to ignore abuse and walk out.</p> <p>Later in the afternoon through CTV footage it was discovered Prisoner DE BRUYN was at R23D as one of her friends has an altercation with another prisoner within R23D.</p> <p>Prisoner DE BRUYN has poor coping skills, she is very happy to blame anybody other owning up to her own responsibility. As being a friend she should not allowed her friend be in that situation from the start.</p>
21/10/2022	<p>Author spoke to Ms DE BRUYN in medical centre regarding legal library matters. A new form 130 has been issued for extension of the legal laptop and would be notified on 24/10/2022 what the outcome would be.</p> <p>Legal documents were provided to author and have been submitted as per Ms DE BRUYNs request.</p>
21/10/2022	<p>Prisoner was issued Breach paperwork due to offensive behaviour</p>
23/10/2022	<p>Prisoner DE BRUYN is currently unemployed due to resigning for her position. Her interaction with staff is appropriate. She interacts with a select few of her peers. She maintains her cell and personal hygiene to a high standard. She conducts cell</p>



Date	Comment
	based hobbies on a regular basis and also makes beanies to donate. Prisoner DE BRUYN was recently breached for inappropriate language towards staff.
24/10/2022	Prisoner DE BRUYN is appropriate when interacting with staff, occasionally engaging in casual conversation. She appears to have a select social network, interacting with peers in an appropriate manner. Prisoner DE BRUYN often spends her spare time doing cell based hobbies, donating beanies that she has knitted or conducting painting sessions in the Centre's 'safety unit'. Cell and personal hygiene are acceptable
26/10/2022	Virtual Visit: Prisoner DE BRUYN, Nadine (E83830) attended Post 7 for a virtual visit on Wednesday 26th of October at approximately 0945 hours. Type: Virtual Visit Comment: All visitors were positively identified Duration: 30 min. Conduct: Prisoner DE BRUYN interacted accordingly during her visit, was polite and compliant to all directions given. Issues: Interviewed prisoner DE BRUYN after the visit, she said the visit went very well and is looking forward to her next visit. Prisoner DE BRUYN then returned to her accommodation in Residential. No other issues or concerns identified.
26/10/2022	<p>Ms Nadine DE BRUYN was spoken with in the Safety Unit for the purpose of EBLR Case Management. Ms DE BRUYN was working in M2 for the purpose of painting a mural on the unit's wall and engaged with the author whilst participating in this activity. Ms DE BRUYN presented to the interview willingly, dressed in prison issued clothing, wearing a head scarf; nil overt hygiene deficits noted. Speech and eye contact was appropriate. She sat on the floor whilst painting at times. She was oriented to person place and time and overall mental status was unremarkable.</p> <p>Ms DE BRUYN was cooperative, respectful, and engaged openly throughout the interview. She reported frustrations with various situations and past experiences, reinforcing previous discussions. She reported she wants to feel safe, be treated the same as others and have access to centre based activities. She reported feeling unheard and treated differently than others, and she would continue to voice her concerns as needed. She further reported a recent breach and disappointment in the events that led to this and potential outcome. Despite these frustrations and concerns she engaged appropriately. She reported future focus towards continuation of the mural painting and would like to be considered to continue her community services education and the puppy program.</p> <p>Ms DE BRUYN denied any additional concerns and denied suicide thoughts, plans and intent of S/DSH.</p> <p>Provisional Psychologist SQCC</p>
30/10/2022	Prisoner DE BRUYN is currently unemployed due to resigning for her position. Her interaction with staff is appropriate. She interacts with a select few of her peers. She maintains her cell and personal hygiene to a high standard. She conducts cell based hobbies on a regular basis and also makes beanies to donate. Prisoner DE BRUYN is currently completing a mural in the Safety Unit and attends on a regular basis.
01/11/2022	Prisoner DE BRUYN has been doorlisted to attend LNA on Friday 4.11.2022 at Education.
04/11/2022	Prisoner DE BRUYN gave verbal permission on 03/11/2022 for her Art on the Inside Art work and name to be featured in the SQCC Newsletter.
04/11/2022	Case note audit conducted by Supervisor, criteria for content and frequency met.



Date	Comment
07/11/2022	Prisoner DE BRUYN is currently employed in education as a tutor and attends work as required. Prisoner DE BRUYN appears compliant and polite to staff requests, prisoner DE BRUYN keeps her cell and personal hygiene at an acceptable standard
09/11/2022	Prisoner DE BRUYN has been doorlisted to attend LNA on Friday 11.11.2022 at Education.
09/11/2022	Form 130 for legal use of laptop has been approved for an extension until the 02/12/2022
09/11/2022	<p>Ms Nadine DE BRUYN was spoken with in the Safety Unit for the purpose of EBLR Case Management. Ms DE BRUYN was working in M2 for the purpose of painting a mural on the unit's wall and engaged openly and spontaneously with the author. Her affect was euthymic, with a broad and reactive affect. At the time of the interview Ms DE BRUYN sat on the floor and was working on her laptop. Working on the mural nearby was F84317 who at times contributed proactively and respectfully to discussion. Ms DE BRUYN presented to the interview willingly, dressed in prison issued clothing, wearing a head scarf; nil overt hygiene deficits noted. She was oriented to person place and time and overall mental status was unremarkable.</p> <p>Ms DE BRUYN was cooperative, respectful, and engaged openly throughout the interview. She reported things to be going well overall and stated contact had been made with her daughter and she has submitted a phone form to be added to her phone list. She reported to be pleased that contact had been made and was looking forward to speaking with her in the future. Ms DE BRUYN further reported having a Tribunal meeting last week and stated it has been extended for one year. She expressed confusion about why this is the case and denied being High Risk, a flight risk and has no mental health concerns. Ms DE BRUYN reported current medical concerns and declining antibiotics due to them being prescribed by the NUM and not a doctor, due disclosed allergies. Despite her concerns she reported going well overall since the last EBLR session.</p> <p>Ms DE BRUYN reported working in education as a Tutor and had witnessed a further negative experience where prisoner was rude to F84317, and officers didn't act. Both her and F84317 expressed disappointment with these behaviours, however engaged in rationale conversation about the responsibility of all persons to engage in pro-social behaviours and set examples to others.</p> <p>Discussed the art mural and its progression, and further discussed the upcoming art awards and receiving an award, with both women expressing they were looking forward to the day and hopeful to be able to view other submissions. Ms DEBRUYN asked for message to be provide to a colleague regarding documents ready for emailing. Messaged passed to relevant staff member.</p> <p>Nil further concerns noted. Ms DEBRUYN reported happy for EBLR case manager to continue attendance at the mural to speak with her in the future, and she would advise if she wished to speak in a more private location.</p> <p>Case consulted Senior Psychologist VC.</p> <p>Provisional Psychologist SQCC</p>
10/11/2022	<p>Ms Nadine DE BRUYN approached the author when in the Safety Unit and requested the opportunity to meet with her. She was spoken with in the safety unit interview room. Ms DE BRUYN presented as respectful and engaged openly. Her overall MSE and presented was unremarkable.</p> <p>Ms DE BRUYN reported feeling some anxiousness due to waiting for her daughter's phone number to be added to her phone list. She expressed happiness that this was</p>



Date	Comment
	<p>occurring however concerned that she might not answer the phone when someone from SQCC rings. She further reported that as her daughter is at school, it may be better to ring after 3.30pm.</p> <p>Ms DE BRUYN further discussed frustration with medication arriving during movement, which places pressure on those who need to leave to attend work/activities etc and go without medication.</p> <p>Despite these frustrations she engaged well with the author and thankful for the opportunity to speak with her.</p> <p>Nil further concerns noted.</p> <p>Case consulted Senior Psychologist JM.</p>
14/11/2022	<p>Prisoner DE BRUYN is appropriate when interacting with staff, occasionally engaging in casual conversation. She appears to have a somewhat select social/support network, and is seen to interact appropriately with peers.</p> <p>Prisoner DE BRUYN spends her free time socialising with peers, doing cell based hobbies or painting the walls in the Safety Unit.</p> <p>Cell and personal hygiene are maintained at an acceptable standard.</p>

From the Office of the Chief Superintendent
Southern Queensland Correctional Centre
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Received 22/11

18 November 2022

Case Number: 352

Ms Nadine DE BRUYN (E83830)
Residential Unit 21A
C/-Southern Queensland Correctional Centre
Locked Bag 1008
Gatton QLD 4343

Dear Ms De Bruyn,

I refer to your correspondence which was received at the Chief Superintendent's office on 16 November 2022 regarding the ADA Program.

Please note that your correspondence is being explored and you will receive a response in due course.

Yours sincerely

Sharon Hatley
Chief Superintendent's Executive Support Officer
Southern Queensland Correctional Centre

From the Office of the Chief Superintendent
Southern Queensland Correctional Centre
Telephone: (07) 5466 6888
Facsimile: (07) 5466 6889



Received 22/11

18 November 2022

Case Number: 351

Ms Nadine DE BRUYN (E83830)
Residential Unit 21A
C/-Southern Queensland Correctional Centre
Locked Bag 1008
Gatton QLD 4343

Dear Ms De Bruyn,

I refer to your correspondence which was received at the Chief Superintendent's office on 16 November 2022 regarding your request for contact with your daughter and delayed mail.

Please note that your correspondence is being explored and you will receive a response in due course.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Sharon Hatley'.

Sharon Hatley
Chief Superintendent's Executive Support Officer
Southern Queensland Correctional Centre